







# SERVONEER\*\* TECHNICAL SERVICES

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THE INTEGRAL PART OF YOUR SERVICE

**SERVONEER AERONAUTICS** 

## Here to Serve



Welcome to Servoneer Aeronautics, the innovative integrated technical services provider for the world's aviation and aerospace industries.

At Servoneer Aeronautics, we strive to break new ground in the never-ending search for novel technology and the latest innovation to help your business take off. Our far-reaching knowledge of the aeronautics industry comes from our experienced team of professionals who will help you rise clearly above your competition. We have established a global network of world class aviation and aerospace partners, with whom we can provide you with simple solutions to your particular aeronautical needs, whenever and wherever you need them—and at a highly-competitive price.

# Market Coverage

We cover you in four major areas of the aeronautical market:

- Commercial, by providing a full range of safe, efficient and maintainable systems and services for large commercial aircraft
- 2. **Business**, by offering advanced systems for any aircraft of any size, from a single-seater to a corporate jet.
- 3. Regional, through our deep knowledge and connection with the Middle Eastern and global market we are able to supply products and services for propeller, turboprop and jet powered aircraft
- 4. Rotorcraft , thanks to our long experience in dealing with products, services and systems for commercial helicopters in the oil and gas industry and beyond, we have every option covered

# **Trading and Distribution**

# The World at your Fingertips

Servoneer Aeronautics is multinational, multi-skilled and multicultural. We are a dynamic blend of nationalities, cultures and experiences that know the international aviation market intimately. We also have unsurpassed local knowledge so you always receive the most up-to-date and accurate intelligence. We are locally global.

#### We Connect

Our fully-integrated network of partner companies that operate under our wing, enables us to source and supply a huge range of quality products and services to you directly, as and when you need them.

### Distribution

Our distribution is well-established and is set up to ensure that your get the parts you need, when you need them. We offer full ranges for every conceivable aircraft type.

We list millions of quality parts and have a huge local stock available & a dedicated online eStore where you can quickly source the parts you need, please visit www.AeroShop.com for more. We liaise closely with aviation manufacturers constantly so we can ensure your needs are met fully, and rapidly. We have also invested in new technology so that we can forecast your need ahead of time



## Servoneer Technical Services

## We Deliver

Thanks to our superb supply network we are committed to running a first-class logistics operation that brings you the right result every time. What we do, in essence, is serve the commercial air transport as well as business and general aviation with an exhaustive portfolio of commodities. This includes new and remanufactured parts such as gears, drives and turbines, or any other aircraft part conceivable, from any manufacturer.

We also supply hardware, filters, lighting, safety features, communications equipment, bearings, and everything related to cabin interiors, and carry out the manufacturing, assembling, kitting and licensing of commercial aircraft. Servoneer Aeronautics also offers piece-part repair, CMM and DER engineering services, all with the peace of mind that comes with PMA and OEM certification and a huge inventory of new and reconditioned parts.

#### Our range includes parts for:

#### Exterior

- Aero-Structures
- Engine Components
- Flight and Engine Control
- High Performance Composite and Carbon Fibre Parts
- · Landing Gear
- Noise, Vibration and Harshness
- Wheels and Brakes

#### Interior

- Avionics Platforms
- Cabins and Structures
- Comfort Modules
- Crew Rest Compartments
- Floor-to-Floor/Lining
- Galleys and Equipment
- Seats
- Service Modules
- VIP Furniture

## **Systems**

- Actuation
- Aero-Safety
- Aircraft
- Air Distribution
- Air Management
- Cabin Pressure Control Electric
- Cockpit
- Engine and Control
- Flight
- Flight Management
- Interior Lighting
- ISR
- Propeller
- Safety and Supply
- Sensors and Integrated Systems
- Space
- Stabilised Camera
- Utility
- Ventilation Control



# Servoneer MRO

## Maintaining Your Business

Every item that goes into an aircraft at some point needs to be repaired. With vigilant and regular maintenance, we ensure that whether it's just the replacement of one component or a full retrofit, we act quickly before further problems arise. Servoneer Aeronautics carries out line and base scheduled upkeep at a number of specialised facilities with a team of highly-skilled maintenance engineers.

We know that by being proactive, we save you not only your valuable operations time, but we also prevent preventable and costly delays thanks to our focus on rapid and proficient service, united to the close relationships we have with both manufacturers and suppliers. What we aim to do is to make customer service invisible, so that your experience is seamless. We work hard so you don't have to.

We offer MRO support in the following areas:

- Avionics and Instruments
- Electromechanics
- Galley
- Lavatory

- Lighting
- Oxygen
- Seating
- Structures and Transparencies

# Servoneer Training

## Training Your People

We at Servoneer believe that training is fundamental to successful business. Continual training of our people has always been at the heart of our own success. This is why Servoneer makes a priority of holding training sessions a that relate directly to your company's parts and service requirements.

Whether you require more generalised training in health and safety, or customised courses in engineering, aircraft operation and maintenance instruction, Servoneer Aeronautics has the answer.

Servoneer Aeronautics has the technical and pedagogical expertise to ensure that not only do your people benefit from the latest technical knowledge, but have an enjoyable educational experience in doing so.

We achieve this through our use of some of the best trainers around; trainers who not only know their subject but through use of memorable and interesting activities and proven methods of testing, make sure that your workforce gets the most out of training, both in work and at home.

Our trainers work diligently for you, by not only improving your employees' skills and knowledge, but also by helping you improve efficiency, quality, and levels of competence in your operation that allow you to make cost-efficiencies through improved staff satisfaction and ultimately, retention levels.



# Servoneer Consulting



Servoneer Aeronautics serves the aviation industry through four key areas of aviation consultancy. These are business advisory; facility and operational planning; management and strategy, and environment and sustainability services.



### **Business Advisory Services**

With our business advisory service, we offer help with aviation transaction; commercial development; demand forecasts; due diligence procedures; economic and rate and charge analysis; financial planning and feasibility studies; technical advice for lenders; privatization guidance; regulatory approaches and tenant negotiation.

#### **Environmental and Sustainability Support**

We offer environmental and sustainability support with regard to air quality advice; energy and fuel strategies, including renewables; environmental assessment and regulation compliance; environmental due diligence; environmental sustainability; noise limitation approaches, and risk assessment and evaluation.

#### **Facility and Operational Planning**

With our facility and operational planning systems, we can assist with airfield, airport and airspace planning and masterplanning; freight and logistical support; intermodal facility management; rail and transit advice; roadway and ground transportation intelligence, as well as security and terminal planning.

#### **Management and Strategy Services**

We also able to deliver management and strategy consulting services that include enterprise risk management; organisational efficiency and effectiveness measures and organizational management advice.

# Servoneer Asset Management

Servoneer Aeronautics works with its partners who are registered with relevant governing bodies in most international financial centre globally.

We are able to offer aviation companies and individuals private placement and assistance with the arrangement and structuring of debt and equity for projects. We are able to cover companies worldwide through our partner network.

We are able to extend whole aircraft sourcing and leasing solutions that we can adjust minutely to your specific need.

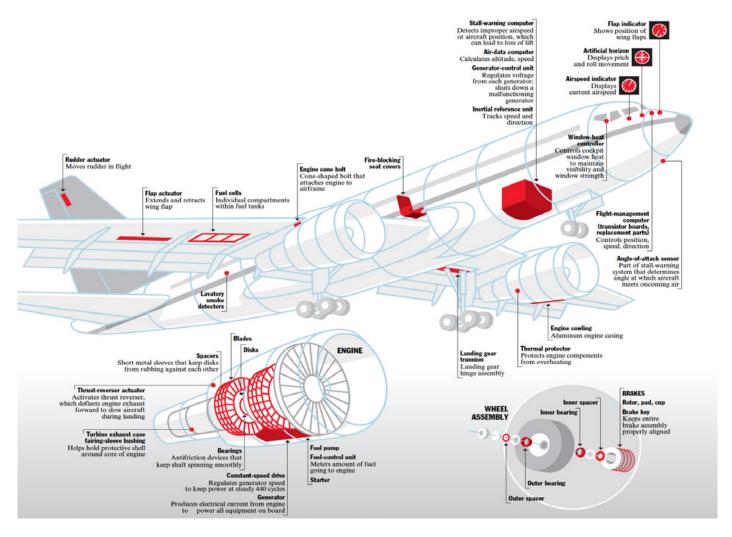
With many years of experience in offering solutions to aviation companies and individuals, we can help you with any project issues that you might face, from the smallest to the largest.

## **Customer Service**

At Servoneer, we're committed to ongoing customer support – from the moment you contact us, to the day you retire your aircraft. Servoneer Aeronautics can provide you with on-call expertise across the globe to ensure 24/7 coverage. You can count on us for the consistency in spare replacement, standard and speed of repair, product support, and proactive resolution of your problems that you need to stay in the air. All our clients expect and receive nothing less than total service.

## We are proud to bring you:

- A global MRO network
- Superior technical and programme support in the field
- Flexible, customised programmes, systems, and services
- AOG and Technical Support from centres around the world
- Online tools to make your transactions simple











# Let's talk

If you'd like to find out more about our products and services, please contact us.

For Servoneer Aeronautics: aeronautics@servoneer.com

For General Inquiry/Information (USA & International): contact@servoneer.com

For Technical & Engineering Services:

process@servoneer.com

For After Sales Services: parts@servoneer.com

Servoneer Technical Services is a department of

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